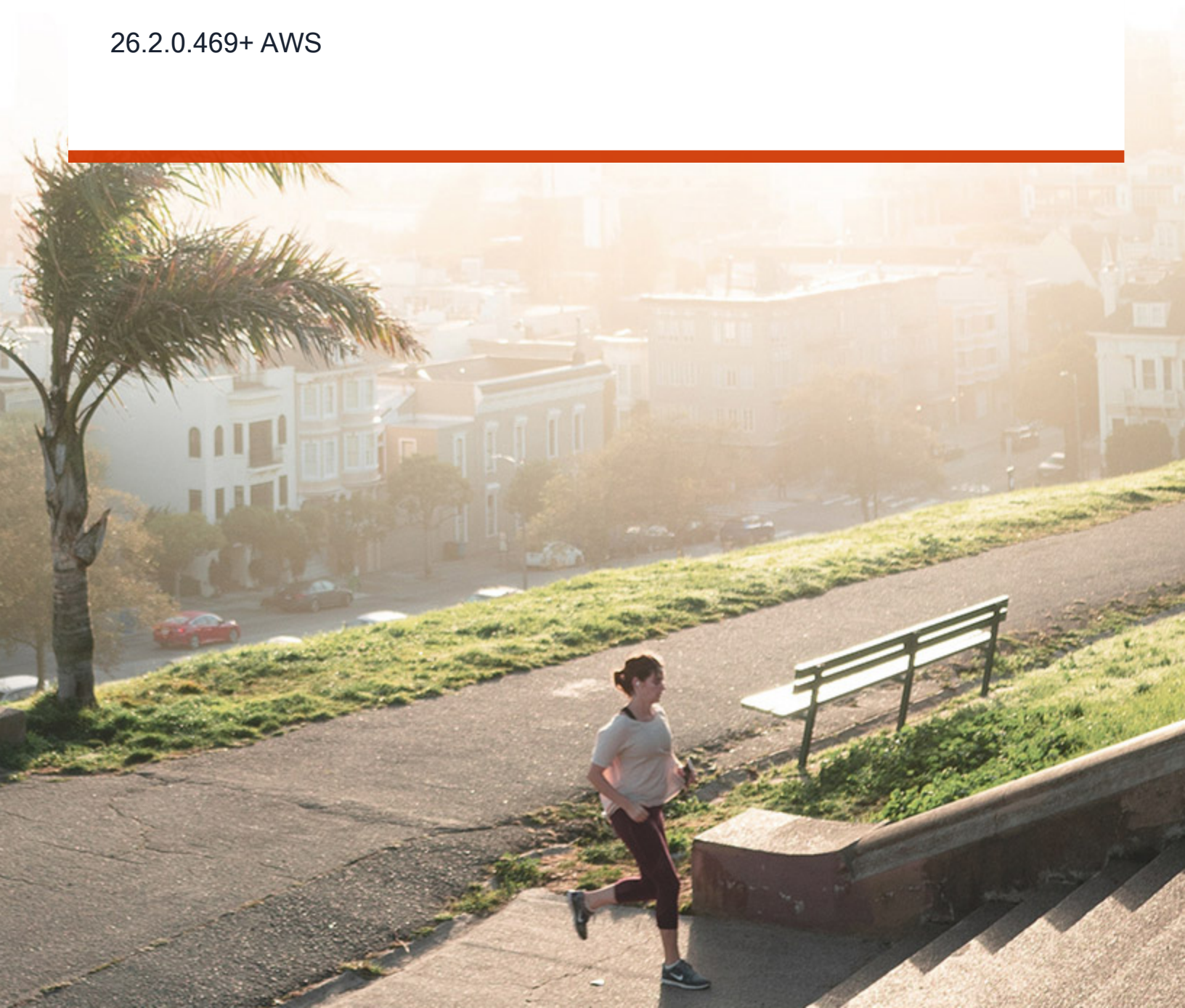


Community Development Release Notes

26.2.0.469+ AWS



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Introduction

These release notes summarize the latest modifications to Community Development applications available for general distribution with the 26.2.0.469+ AWS release.

For support questions or issues, contact the CentralSquare support team at 833-278-7877 (833-CST-SUPP), or log in to the CentralSquare support portal at support.centalsquare.com.

Important notice

Custom reports

Changes to custom reports are not covered under maintenance agreements. If you need help updating custom reports for release or other changes, create a case through the CentralSquare support portal (support.centalsquare.com) or contact your Account Manager.

What's new

26.2 enhancements

Citizen Portal: Inspection Sequencing Backend

Implemented REST API request inspection sequencing and prerequisite auto-add logic to enforce per-record sequence order during inspection requesting and scheduling. Maintained honoring inspection 0 exceptions and preserving existing behavior for non-sequenced configurations. (PBI 1607301)

Mobiles app modernization

The Mobiles app (used by inspectors in the field) has been substantially rebuilt in 26.2. This work resolved a recurring source of out-of-sync data. Related changes include:

- Mobiles now reads from and writes to the same live Community Development/TRAKiT data that the desktop and web applications use, instead of syncing through a separate staging database.
- Individual edits (a result, a remark, a single field) now sync and validate as discrete updates rather than as one large all-or-nothing bundle, and each update is checked against the current server record before being applied so conflicting or out-of-date changes are caught rather than silently overwriting data.
- The app's inspection list now refreshes automatically on a bounded interval (four minutes by default, configurable) instead of holding a cache that could be extended indefinitely by continued use.
- Resolved issues with sessions timing out too often. Authentication now uses JWT access tokens with a refresh token, replacing the previous 30-minute session. Users can stay signed in for a much longer, configurable window without being prompted to log in again, and are only asked to re-enter credentials once the refresh token itself expires.
- Update times have improved: rather than re-downloading a user's entire set of inspections, activities, notes, checklists, and geo records for every change, the app now caches data on the backend and re-fetches only the specific record that changed.
- Added a **Share** option in the Mobiles app so users can send email through the service of their choice. (SR 1467424)

Note: iOS only allows apps to open the device's default mail app directly, so the **Share** option does not pre-fill the **To** or **CC** fields.

Together, these changes are the root-cause fix behind many of the individual Mobiles issues listed under [Resolved Issues](#).

Resolved items

26.2 resolved issues

Mobiles

- Resolved the issue in which the Mobiles app recorded the shared service account (CRW) as the **Finalized By** user when an inspection result auto-finalized a permit. The actual inspector who resulted the inspection is now recorded. (SR 1203675, Cases 02102222, 02420483, 02441768)
- Resolved the issue in which License inspection reports did not appear when selecting **Create Report**. The app now matches reports/documents to their activity type using every naming variant historically used in WUM (for example, **License** and **License2**), so previously configured reports are no longer silently excluded. No changes to existing WUM configuration are required. (SR 1236655, Cases 02153218, 02207266)
- Resolved the issue in which Custom Screens within Inspections did not work in the Mobiles app. (SR 1244694, Cases 02002045, 02156560, 02229941, 02231007, 02234222, 02275967, 02328397, 02330990, 02358823, 02436536, 02466371)
- Resolved the issue in which Mobiles inspections defaulted to the next day. Now, inspections created from mobiles application are scheduled for same day. (SR 1285107, Case 02201201)
- Resolved the issue in which the Mobiles app pulled the address from the permit record rather than the associated land/geo record. (SR 1285593, Cases 02186527, 02338481, 02351031, 02383637, 02395935)
- Resolved the issue in which the **Cases** and **Inspections** tabs intermittently failed to load in the Mobiles app. (SR 1309462, Case 02243263)
- Retired the standalone **Search** tab in the Mobiles app; search is now available from the **Add** screen. As part of this change, two defects were corrected: selecting a module filter (for example, limiting results to a specific case type) is now honored by the server instead of returning results from every module, and cases or activities with a missing or broken location link are no longer excluded from search results entirely. (SR 1369607, Case 02321065)
- Resolved the issue in which Mobiles search behaved inconsistently; the map-based search path has been removed as part of the Mobiles search rewrite described above. (SR 1569623, Case 02506804)
- Resolved the issue in which a user with a large inspection load could not log in to the Mobiles app. (SR 1408934, Case 02362663)

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- Resolved the **An error occurred while saving the entity changes** error in the Mobiles app, caused by mismatches between the former Mobiles database and Community Development's database. The Mobiles API now communicates directly with the TRAKiT database. (SR 1409045)
 - Addressed login timeouts and save errors reported in the legacy Mobiles 2.0 app by modernizing the Mobiles app as described under [What's New](#). Customers still using the legacy Mobiles app should upgrade to the current Mobiles app to receive this fix. (SR 1626540, Case 02572503; SR 1626542, Case 02564906)"
 - Resolved the issue in which the Inspection History, View Inspections, and Site Tree screens in the Mobiles app intermittently failed to populate the **Add Inspections** screen, caused by a null-reference error in a legacy endpoint. These screens have been migrated to current endpoints. (SR 1422954, Case 02379465)
 - Resolved the issue in which the Mobiles app map did not show individual destinations. (SR 1424319, Case 02362979)
 - Resolved the issue in which inspection results entered in the Mobiles app did not populate back to Community Development. (SR 1424433, Case 02332704)
 - Resolved the issue in which inspection notes entered in the Mobiles app did not immediately appear on the **Inspection Notes** screen. (SR 1425678, Cases 02384564, 02358703)
 - Resolved an attachment-upload error (**S.content.key**) in the Mobiles app. File uploads now use an updated upload mechanism with improved error handling. (SR 1425687, Cases 02386952, 02394674, 02410566, 02424462)
 - Resolved an intermittent file-upload issue affecting individual Mobiles users by adding retry logic and idempotency protection to attachment uploads, along with improved logging and telemetry for these requests. (SR 1425868, Cases 02382136, 02410226)
 - Resolved the issue in which the Mobiles app timed out loading Permit Standard Notes, caused by the app's dependency on the now-removed AKKA messaging layer in the Community Development REST services. (SR 1434118, Cases 02395400, 02473317)
 - Resolved the issue in which previously completed inspections did not load under the **Summary** tab in the Mobiles app. (SR 1450380, Cases 02399560, 02466684)
 - Resolved the issue with naming attachments in the Mobiles app. Users can now edit attachment filenames/descriptions. The file extension is added automatically if missing. (SR 1454680, Case 02410962)

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- Resolved the issue in which inspection results entered elsewhere did not appear in the Mobiles app. (SR 1457081, Case 02408830)
 - Resolved a display issue in which longer drop-down list items were truncated in the Mobiles app. (SR 1460706, Case 02415903)
 - Resolved a **Failed to Update Inspection** error in the Mobiles app. Syncing issues have been resolved. (SR 1469452, Case 02425089)
 - Resolved the issue in which a checkbox on a Custom Screen in the Mobiles app displayed as checked instead of unchecked. (SR 1480344, Case 02436539)
 - Resolved a readability issue with the **Adding Case** notification in the Mobiles app when using dark mode. (SR 1480507, Case 02430174)
 - Resolved the issue affecting Code Case standard notes in the Mobiles app. (SR 1483330, Case 02412636)
 - Resolved a scrolling issue for checklists for inspection history in the Mobiles app. (SR 1494888, Case 02442921)
 - Resolved two issues affecting inspections in the Mobiles app: the map screen could show a mixed-up or swapped address for inspections at different locations on the same schedule, and the **Completed Date** was not always set automatically when a result was recorded. **Completed Date** now auto-populates to the current date when a real result is selected, the date has not already been set, and the agency's **auto-set completed date on result** setting is enabled, matching existing desktop and web behavior. (SR 1496345, Cases 02443448, 02447603, 02448271, 02458859, 02537538)
 - Resolved the issue in which no violation types appeared in the Mobiles app for Code Enforcement inspections, caused by the app's dependency on AKKA and on a service call to the Community Development REST API. (SR 1518354, Cases 02460677, 02533468)
 - Resolved the issue in which inspection results available in the Mobiles app did not match what was configured in Community Development. (SR 1523181, Case 02450142)
 - Resolved the issue in which the Mobiles app map showed incorrect routing and stops. (SR 1531927, Cases 02471159, 02484757)
 - Resolved the issue in which Mobiles users were repeatedly required to log out and back in to submit updates. Authentication now uses JWT access tokens with a refresh token (see What's New), removing the previous 30-minute session limit. (SR 1550104, Case 02489880)

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- Resolved the issue in which Inspection Standard Notes did not carry over into the Mobiles app. (SR 1558290, Case 02485695)
 - Resolved slow update times in the Mobiles app. The app previously re-downloaded a user's full set of inspections, activities, notes, checklists, and geo records for every change; it now caches data on the backend and re-fetches only the specific record affected by a change. (SR 1572824, Case 02510156)
 - Resolved the issue in which a note could not be modified after being queued for update in the Mobiles app. Notes can now be edited from the **Inspection Notes** screen. (SR 1572871, Case 02506383)
 - Resolved the issue in which Mobiles users needed to manually reset their server token to stay signed in. (SR 1572988, Case 02510138)
 - Resolved the issue in which Code Enforcement inspection custom screens were not available in the Mobiles app. (SR 1590457, Case 02540111)
 - Resolved the issue in which automatic result-based email notifications (Auto Email by Result) did not send when an inspection result was entered through the Mobiles app, even though the same rule fired correctly from Community Development. Notifications now fire consistently regardless of where the result is entered. (SR 1597826, Case 02552889)
 - Resolved the issue in which inspections could intermittently and temporarily disappear from an inspector's list in the Mobiles app. The app's inspection cache now expires on a bounded, configurable interval instead of being extended indefinitely by continued use; see also the Mobiles app modernization changes under What's New. (SR 1600754, Case 02554745)
 - Resolved the issue in which Active Directory sign-in did not work for Mobiles users on AWS-hosted environments. (SR 1625483)

Note: Some customers may have issues if their LDAP connection cannot be reached by AWS servers. This might need VPN tunnelling setup by cloud team.

- Resolved photos taken in the Mobiles app being automatically visible to citizens in eTRAKiT. Attachments uploaded from the Mobiles app are no longer marked eTRAKiT-viewable by default. (SR 1626600, Case 02562517)
- Resolved the issue in which a follow-up inspection was not created, or was created without an assigned inspector, when an inspection was resulted as **Failed** in the Mobiles app. Failed inspections reported from Mobiles now create the follow-up inspection and assign it to the appropriate inspector based on the configured spatial rules. If the default inspector on file for a

parcel is invalid, the follow-up inspection is still created, without an assigned inspector. (SR 748028, Case 01768258)

- Resolved the issue in which the Mobiles app took a long time to load records after re-authentication. The app now fetches only the data affected by a change instead of re-downloading all of a user's data. (PBI 1381397)
- Resolved the issue in which inspection report emails intermittently failed to send, or the report intermittently failed to attach, in the Mobiles app. (SR 1431429, Case 02342777)
- Resolved the issue in which the **Finaled Date** trigger behaved differently in the Mobiles app than in iTRAKiT. (PBI 1392459, Cases 02329084, 02477254)

Community Development

- Resolved the issue with being unable to select an individual reviewer in the Workspace Review center. This issue was resolved by changing the Review Type and Reviewer filters for the Workspace Review Settings and fixing a null exception that occurred in the permit locks. (SR 1580272; Cases 02520486, 02533863)
- Continued cleanup following the removal of the AKKA messaging layer: corrected unexpected database write activity from the EAUS integration user against older, converted permit records. (SR 946956, Case 01757999)
- Resolved the issue in which permits were created with a permit-number prefix but with the prefix, year/month, and sequence fields blank in the database. (SR 1388998, Case 02349212)
- Resolved the issue in which entity management submittals could be created with no **Type** but with a **Subtype**. Additional checks now ensure both fields are populated for eTRAKiT AEC applications. (SR 1534610, Cases 02474472, 02506188)
- Resolved the issue in which the **Notes** text box on an inspection did not expand to show its full content. (SR 1546481, Case 02482617)
- Resolved the issue in which the Laserfiche document type was not saved when uploading attachments. (SR 1591492, Cases 02523115, 02533877, 02545973, 02557148)
- Resolved the issue in which the Payment Transactions search did not return same-day transactions. The search's end-date boundary was truncated to midnight, excluding most of the current day's results; the filter now spans the full end date. (SR 1637440)
- Removed the dependency on the legacy activity link API in webTRAKiT. Breaking the link between two records now uses the modern backend architecture. (PBI 1597717)

- Resolved the issue where fees based on calculated UDF columns did not recalculate against the current fee schedule. Fee amounts now refresh when the record is opened, instead of only after the fee is edited and saved. This fix is verified across Permit, Project, Case, License, and AEC. (SR 1607186, Case 02517939)
- Batch posting in the **Payment Transaction** window now confirms that each transaction was saved as **Posted** before reporting success. If a transaction cannot be posted, an error names it and no **Posted** history entry is created. Search results in the **Payment Transaction** window also no longer repeat or skip transactions when you page through them. (SR 1630584, Cases 02576301, 02576958, 02595803)
- Fees paid before the Payment Transaction Manager was introduced no longer display the current date and time in the **Last Transaction Status** column. These fees now show **Transaction Unavailable** with a blank transaction date, and the value no longer changes each time you open the record. The fee's original paid date is unchanged. (SR 1626563, Cases 02565005, 02566916, 02567225, 02570143)
- For payments processed internally in Community Development, the check number entered at the time of payment is now saved to the **Reference Number** field on the payment transaction. Previously, the value was saved only to the fee's check number field, which made it harder to trace check payments to bank deposits. Transactions recorded before this fix are not updated. (SR 1626509, Cases 02566861, 02576752, 02580005)

Note: Transactions recorded before this fix are not updated.

Community Development: Licensing

- Enhanced ALP processing to support multiple parameter sets containing identical operations, specifically for operations such as Add Fee, Add Review, Add Chronology, and Add Inspection. Previously, execution constraints and duplicate handling limitations restricted or conflicted when the same operation appeared across multiple parameter sets. (SR 1446741; Cases 02397022, 02472736, and 02484220)

This update ensures:

- Multiple parameter sets can now include the same operation types without causing execution conflicts.
- Operations such as Add Fee, Add Review, Add Chronology, and Add Inspection are independently processed per parameter set, allowing greater flexibility in ALP configurations.

- The system correctly executes all configured operations in sequence as defined within each parameter set.
- Existing behavior for operation sequencing and value configuration remains unchanged, maintaining compatibility with current setups.

Community Development: Cash Receipts (CCR)

- Resolved the issue in which CCR payments stored the payer's email address in the Community Development `Fees.COLLECTED_BY` field instead of the TRAKiT user ID. (SR 1487747, Case 02443402)
- Resolved the issue in which a check number entered in CCR during payment processing was not sent to or saved in Community Development. The check number is now stored in the `Fees` table for reporting. (SR 1528905, Case 02462167)
- Resolved a duplicate-payment issue in which a retried Paya/CentralSquare Payments postback for a transaction that had already posted successfully was processed as a brand-new payment instead of being recognized as a retry. (SR 1608706, Cases 02540514, 02551673, 02562401, 02577409, 02579788, 02587263)

eTRAKiT

- Resolved the issue in which Agency Center users could not see Custom Screens for records on eTRAKiT search pages. (SR 1077590, Case 02003634)
- Resolved the issue in which review emails were not sent through eTRAKiT. Permits and projects created through eTRAKiT now correctly trigger automatic email notifications to reviewers added via auto-reviews. (SR 1246116, Cases 02153917, 02165466, 02165479, 02219058, 02445679)
- Resolved the issue on staging environments in which admin-configured HTML displayed as raw HTML instead of rendering, caused by an encoding change introduced by a recent security update. Admin-configured HTML (not public user input) now renders as intended. (SR 1578729, Cases 02515274, 02512690)

WUM

- In Advanced Search, the “in” and “not in” operators are now available for Inspection Type, Inspection Result, Condition Type, Condition Department, Violation Type, Restriction Type, Issue Prefix, Issue Subtype, Event Type, and License2 Prefix, so you can filter on several values at once. For fields that do not have a list of values, the operators are no longer shown. (SR 1559889, Cases 02496409, 02501570, 02541840, 02548246, 02555787, 02558231,

02561557, 02568208, 02568522, 02571758, 02577544, 02585016, 02588454, 02592958,
02600769, 02607492)

Database changes

The 26.2.0.469+ AWS release of Community Development does not include any database changes.

Supported browsers

Community Development 26.2.0.469+ AWS supports Google Chrome on desktop computers and laptops.